



Monday, March 25, 2019

Dear Parents,

We are truly blessed for the opportunity to have worked with so many wonderful families over the last 3 years since our opening. Since then we've learned a great deal and we appreciate the continuous support through the process of our transition from childcare home to childcare center. We've made many changes and expect to make many more. We thank you for your patience during the many adjustments we've made. We hope that we can continue to count on your support as we continue to make changes. Our main focus with these changes is to provide the best care possible of the best childcare experience for our children.

With that being said, please review the following changes we will be implementing:

- Enhanced quality childcare service
- Expansion of our team of childcare providers
- New training programs for current and new staff
- Childcare enrollment is now 4 weeks to 8 years of age.

Downsizing will allow us to concentrate and develop an awesome program for each stage. We will only enroll children full or part time, nothing less than 26 hours a week. Children develop better with consistency and a steady routine. This will help to ensure that the children are receiving all the benefits of building a bond between child and teacher.

In addition to this families with children who show continuous unacceptable behavior issues will be asked to find another child care provider service. The safety of all the children and staff is our first priority. We will be hosting a parent / family conference the week of \_\_\_\_\_ (Conference Will be scheduled in 15 minutes).

We are so excited and looking forward to touch base with each family in regard to current progress and future expectations.

A handwritten signature in blue ink, appearing to read "Traci Murry".

Traci Murry, Owner & Center Director

A handwritten signature in blue ink, appearing to read "Christy Ferguson".

Christy Ferguson, Owner & Center Director